

A.W.A.R.E. Inc. Strategy Map Deliver World Class Service

Financial

We Are Residential, Community Care & Treatment, and the A.W.A.R.E Business Network

S1 Build Strategic Relationships Across Communities

S2 Provide Outstanding Service S3 Improve Client Outcomes

A.W.A.R.E. Inc.

S5 Internal Service Partners provide services to service lines and organization

Government

S4 Shape Fed & State Regulatory Environment

We Manage a Sustainable Business

F1 Reinvest Cash Prudently

F2 Maximize Revenue with Quality Services

F4 Collect Receivables Expenses
F5 Manage
Organizational Wide

Risks

F3 Manage

Controllable

Process

Stakeholders

P1 Identify opportunities for growth (try stuff)

P2 Pilot New Opportunities (do stuff)

P3 Market and Provide PR for Business & Services

We Provide Innovative Services

P4 Provide Right Services to the Right People at the Right Time

P5 Comply with All Regulations

We Value our People, Climate & Culture

4

People

E1 Identify, Recruit & Retain Talent

E3 Pursue Service Excellence through professional development and training

E2 Build
Organization
Depth
E4 Enhance &
Reward
Professionalism

E5 Meet Health & Wellness, Safety and Environmental Goals E6 Achieve
National
Recognition for
Service
Excellence

E7 Cultivate a Performance Based Culture

Note: Numbers (e.g., S1) are not intended to indicate priority/ order